



Volunteer Role Description

Peer Educator (drop in)

This role forms part of the minimum commitment we ask from all our volunteers.

This role involves the provision of drug and sexual health information and advice to service users who visit our drop in shop on Cockburn Street.

Duties involved:

- Welcoming everyone that comes into the drop in shop and offering them assistance if required.
- Providing service users with accurate and non-judgemental information and advice around drugs and sexual health.
- Providing service users with resources as requested, such as condoms and other safer sex products, drugs information cards and leaflets and other material around harm reduction or available support services.
- Where a peer educator feels they are not equipped to provide the requested information, passing on enquiries to a staff member or another volunteer, or helping the service user search for relevant information using the internet or Crew's resources.
- Making referrals to other services where appropriate.
- Appropriately challenging any aggression, prejudice or discriminatory language.
- Adhering to Crew's policies, including around confidentiality.

- Keeping a professional boundary between you and service users, including not disclosing information about your own drug use or sex life.

Training provided (core and additional):

- Crew's history and harm reduction philosophy
- Drugs awareness
- The C: Card scheme
- Peer support skills
- Crisis intervention
- Sexual health
- Confidentiality
- Equal opportunities

Person Specification

This role requires people who are/have:

- Reliability
- Friendliness
- Trustworthiness
- Able to work as part of a small team